

Group Booking Application Form

This form is to help you arrange a visit for a group booking of 15 or more.

Please complete and return to groupbookings@caerhays.co.uk providing as much information as possible. A member of the team will be in touch to discuss your request and confirm your booking.

2025 GROUP BOOKING ADMISSION RATES

Ticket	Adult
Garden Admission	£10.00
Garden Admission And Castle Tour	£22.00
Guided Garden Tour with Head or Assistant Head Gardener (up to 25 persons)	£200.00 plus garden admission per person
Guided Garden Tour with owner, Charles Williams (up to 25 persons)	£250.00 plus garden admission per person
Hire of buggy and one of the gardening team for group tour (minimum of 3 people)	£25.00 per person

GROUP INFORMATION

Name of group contact	
Telephone	
Email	
Address	
Name of group	
Date of visit	
Group numbers	

DETAILS OF YOUR VISIT

Arrival Time	
Departure Time	
Magnolia Tearoom - if you would like to reserve tables and pre-book lunch in our tearoom, please contact us for menus and further information.	
Castle dining – if you would like to have lunch or afternoon tea in the castle, please contact us for menus and further information.	

Castle Tour	YES	Time (please circle) 11:30 13:00 14:30	NO
<p>Tours are by guide only and last around 1 hour. Please arrive at the castle at least 15 minutes before your tour starts. Castle tours are available weekdays only, however we can cater for occasional weekends. Maximum number of 25 on any tour.</p> <p>Tours are subject to availability. Please do not hesitate to discuss any additional requirements with Group Bookings.</p>			

Garden Tour	YES	NO	Start Time
Guided Garden Tour with Head or Assistant Head Gardener.			
Guided Garden Tour with owner, Charles Williams.			
<p>Guided Garden tours are subject to availability.</p> <p style="color: green;">Morning tour start times available between 8:30 – 10:30</p> <p style="color: green;">Afternoon tour start times available between 13:00 – 14:30</p> <p>Tours last around 2 hours.</p>			

<p>Transport Arrangements - if you are travelling by car, please ensure we have all registration numbers prior to your visit. Any vehicles parking in the beach car park will need to be registered with the office to prevent parking fines being issued.</p>	
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FURTHER INFORMATION

Payment

Once your booking is confirmed an invoice will be raised for your visit. We kindly ask that all payments are made in a single transaction at least one week in advance of your visit. Group bookings are non-refundable.

Magnolia Tearooms

The tearooms are open daily between 10:00 – 16:30.

Please note that food is made to order. In order that visitors receive the best possible customer service we politely ask that you don't visit the tearooms all at once, but in smaller parties. Pre-booking is welcomed to enable us to provide you with the best service.

Other dining options are available – including Caerhays Beach Café (when open – seasonal/weather dependant) or group members are welcome to bring a picnic to eat in the grounds.

Castle Catering

Bespoke castle catering is available. Please get in touch to discuss your requirements and request menus.

Coach Parking

Coaches are welcome to use our castle parking area – subject to availability. Please access the gardens by the double farm gates. If parking at the castle is not available then coaches will be asked to park at the beach car park.

For coach directions please see our website: <https://visit.caerhays.co.uk/visit-us/directions/access-by-coach/> however we do strongly recommend the coach driver/representative speaks to us prior to your visit for directions and advice. Please call the office on **01872 501310**.

Garden Guide Books and Maps

Garden guide books are available to purchase on the day of your visit. We also have garden maps which are available to purchase on the day for 50p, or can be downloaded from our website prior to your visit.

Disabled and Elderly information

It is important to note that the gardens are situated in a valley and therefore can be steep in some areas. Please ensure you have spoken to us if you are in any doubt about the terrain.

We are happy to accommodate wheelchairs in the castle, however mobility scooters are unfortunately too large to allow.

Please do not hesitate to contact us with any specific concerns. We are here to help and make your visit one to remember.